



Eich cyf/Your ref P-06-1544
Ein cyf/Our ref JMHSC/02067/25

Carolyn Thomas MS
Chair
Petitions committee

petitions@senedd.wales

08 September 2025

Dear Carolyn,

Thank you for your letter about **Petition P-06-1544 Take urgent action to improve the NHS in West Wales, and address the crisis at Glangwili hospital.**

I recognise the strength of feeling people have about their local NHS services.

The responsibility for planning and delivering healthcare and NHS services rests with individual health boards.

I have been very clear that I expect Hywel Dda University Health Board to provide safe and sustainable services, which meet the needs of its population. It is best placed to assess and respond to the specific needs of its communities.

My role is to set the policy and strategic direction of the NHS in Wales.

There have been a number of changes in service provision across Hywel Dda University Health Board, including the temporary reduction in opening hours of the minor injury unit in Prince Philip Hospital, in Llanelli and the same day urgent care service in the Cardigan Integrated Health Centre. The temporary reduction in opening hours in Llanelli was based on patient safety concerns resulting from service sustainability issues. The health board is currently consulting on the future operating model of the minor injury unit in Llanelli.

As part of the National Six Goals for Urgent and Emergency Care, the health board has received £12m over the past four years to support delivery of urgent and emergency care improvements. The Six Goals programme supports the same day urgent care service at Cardigan Integrated Health Centre and has provided funding to support the trial of a seven-day service model. I understand the health board is now developing a business case.

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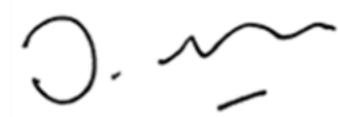
Rydym yn croesawu derbyn gohebiaeth yn Gymraeg. Byddwn yn ateb gohebiaeth a dderbynnir yn Gymraeg yn Gymraeg ac ni fydd gohebu yn Gymraeg yn arwain at oedi.

We welcome receiving correspondence in Welsh. Any correspondence received in Welsh will be answered in Welsh and corresponding in Welsh will not lead to a delay in responding.

The opening hours and management of the Cardigan Integrated Health Centre and minor injury unit in Llanelli are matters for the health board.

The health board is currently consulting on its clinical services plan, which includes services such as critical care and stroke. Further information on the consultation can be found [here](#).

Yours sincerely,

A handwritten signature in black ink, consisting of a circular initial followed by a stylized, wavy line representing the surname.

Jeremy Miles AS/MS

Ysgrifennydd y Cabinet dros Iechyd a Gofal Cymdeithasol
Cabinet Secretary for Health and Social Care